



SUSSEX CRICKET LIMITED

The 1st Central County Ground
Eaton Road, Hove, East Sussex, BN3 3AN
Tel: 0844 264 0202
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www.sussexcricket.co.uk

TICKET REFUND / EXCHANGE POLICY

Sussex Cricket operate the following policy for advance purchase sales only, this does not include match day hospitality, membership or T20 season ticket (T20 Blast Pass) sales. Details for each competition can be found below.

Specsavers Championship, Royal London One Day Cup

Paid tickets – in the event that a game is not complete (as per ECB match regulations) or cancelled, there will be no refund. Paid tickets will be valid for a future Specsavers County Championship or Royal London One Day Cup game in 2018 subject to availability.

Vitality Blast

If play is restricted or does not take place at the ground on the day for which the ticket is valid, you may claim a full refund of the match ticket value subject to there being: 9.5 overs or less of the headline match of the day being played because of adverse weather conditions and no result is obtained. Alternatively, you can request to exchange your ticket for a future match in 2018, subject to availability. In no other circumstances will a refund be processed.

Australia Tourist Match and Women's One Day International

If play is restricted or does not take place at the ground on the day for which this ticket is valid, you may claim a refund of only the match ticket value subject to there being: (a) 15 overs or less because of adverse weather conditions and no result is obtained - a full refund; (b) 15.1 overs to 29.5 overs because of adverse weather conditions and no result is obtained - a 50% refund. In no other circumstances will a refund be processed.

KSL Final's Day

If play is restricted or does not take place at the ground on the day for which this ticket is valid, you may claim a refund of only the match ticket value subject to there being: 9.5 overs or less of the last match of the day because of adverse weather conditions and no result is obtained - a full refund. In no other circumstances will a refund be processed.

Please note that in the event that the final is not completed on the scheduled day, there is a reserve day (the following day). In this event, your ticket will be valid for entry on the reserve day and you will still be entitled to claim your refund, if applicable.

How will your refund be processed?

If you choose not to exchange your ticket for a future match in the same calendar year, subject to availability, all refunds will be made to the original purchaser only. Either by refunding to the debit or credit card used to purchase or by sending a cheque. Please allow up to 45 days to receive your refund. If you have any queries, please phone 0844 264 0206.

SUSSEX CRICKET LIMITED

Registered in England and Wales: Company Number: 30143R
Registered Office: c/o The 1st Central County Ground, Eaton Road, Hove, East Sussex BN3 3AN

