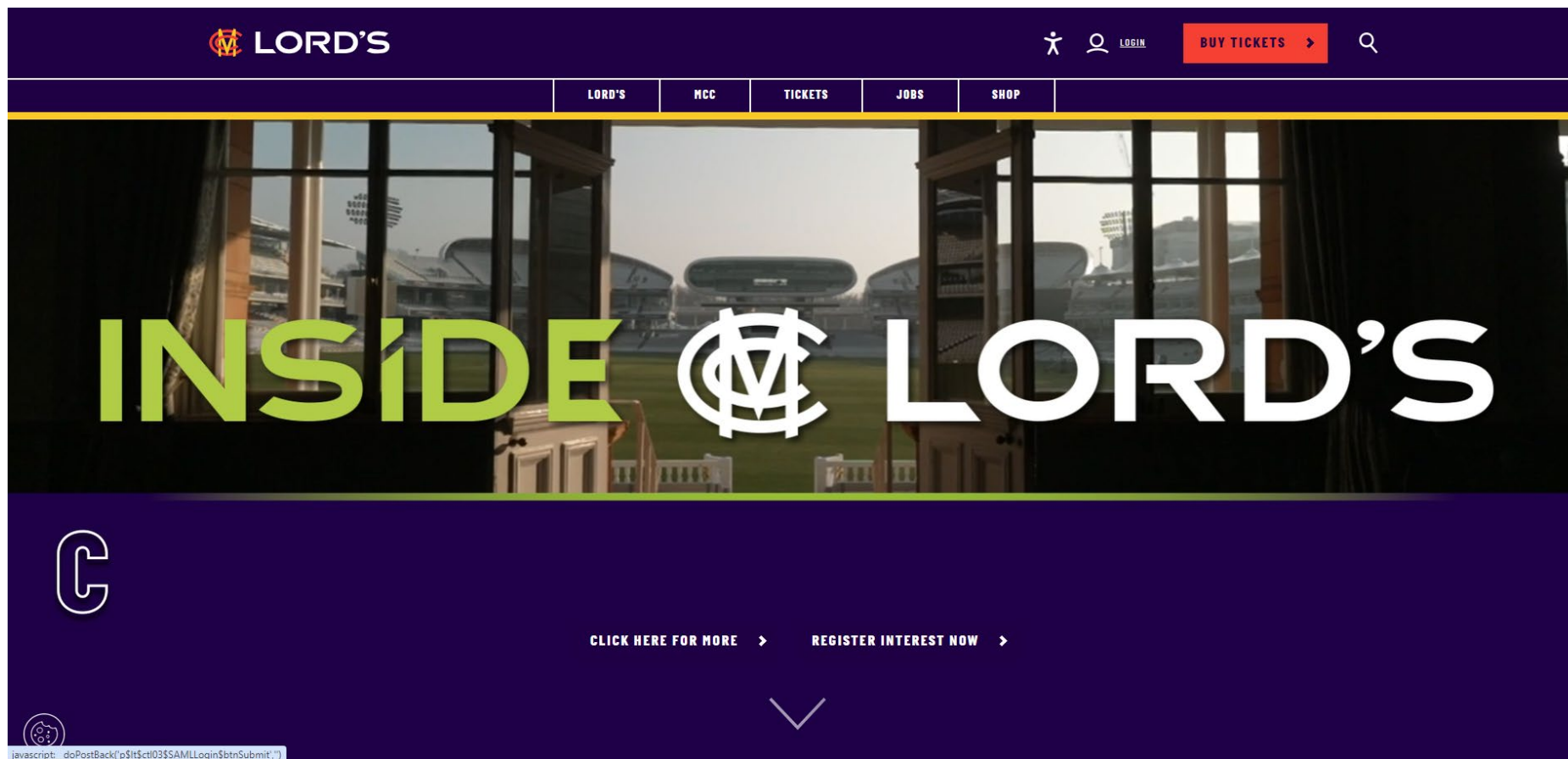


New Registrations and finding client reference number.

Go to lords.org and click 'Login' on the top right-hand corner.



Click 'Register' to Setup your Lord's Account.

The screenshot shows a web browser window with the URL `login.lords.org/login?ReturnUrl=%2fSAML%2fSSOService%3fSAMLRequest%3dfZJfT8lwFMW%252FytL3%252FekEBw2QIMRlgrlw9MEXU7Y7aNK1s7cD%252FPZuAxVM4PXmnnN%252BPbcD5lUs2biyW7WEzwrQOrPpkHyEQQ%252BycB24QT%252FvuZ0wzVzOo3uXRr1eB...`. The page has a dark purple header with the Lord's logo and the text "LORD'S". Below the header, the main content area is white. It features a section titled "ACCOUNT LOGIN" with the instruction "Please enter your email address and password to login." There are two input fields: "Email address" and "Password". Below these fields is a yellow "LOGIN" button. Underneath the login button is a link that says "RESET YOUR PASSWORD?". Below this is a horizontal line with the word "OR" in the center. Below the line is a section titled "SETUP YOUR LORD'S ACCOUNT" with a dark purple "REGISTER" button that has a right-pointing arrow. At the bottom of the browser window, the address bar shows the URL `https://login.lords.org/register?ReturnUrl=%2fSAML%2fSSOService%3fSAMLRequest%3dfZJfT8lwFMW%252FytL3%252FekEBw2QIMRlgrlw9MEXU7Y7aNK1s7cD%252FPZuAxVM4PXmnnN%252BPbcD5lUs2biyW7WEzwrQOrPpkHyEQQ%252BycB24QT%252FvuZ0wzVzOo3uXRr1eBP0o7%252FMOcd7AoNBqSElviM4MeyKZQsuVrUdBSN2AurS7opR1Q3ZHvSj...`. The Windows taskbar is visible at the bottom of the screen, showing the search bar and various application icons. The system clock in the bottom right corner indicates the time is 11:52 on 15/01/2021.

**ACCOUNT LOGIN**

Please enter your email address and password to login.

Email address

Password

**LOGIN**

[RESET YOUR PASSWORD?](#)

OR

**SETUP YOUR LORD'S ACCOUNT**

**REGISTER** >

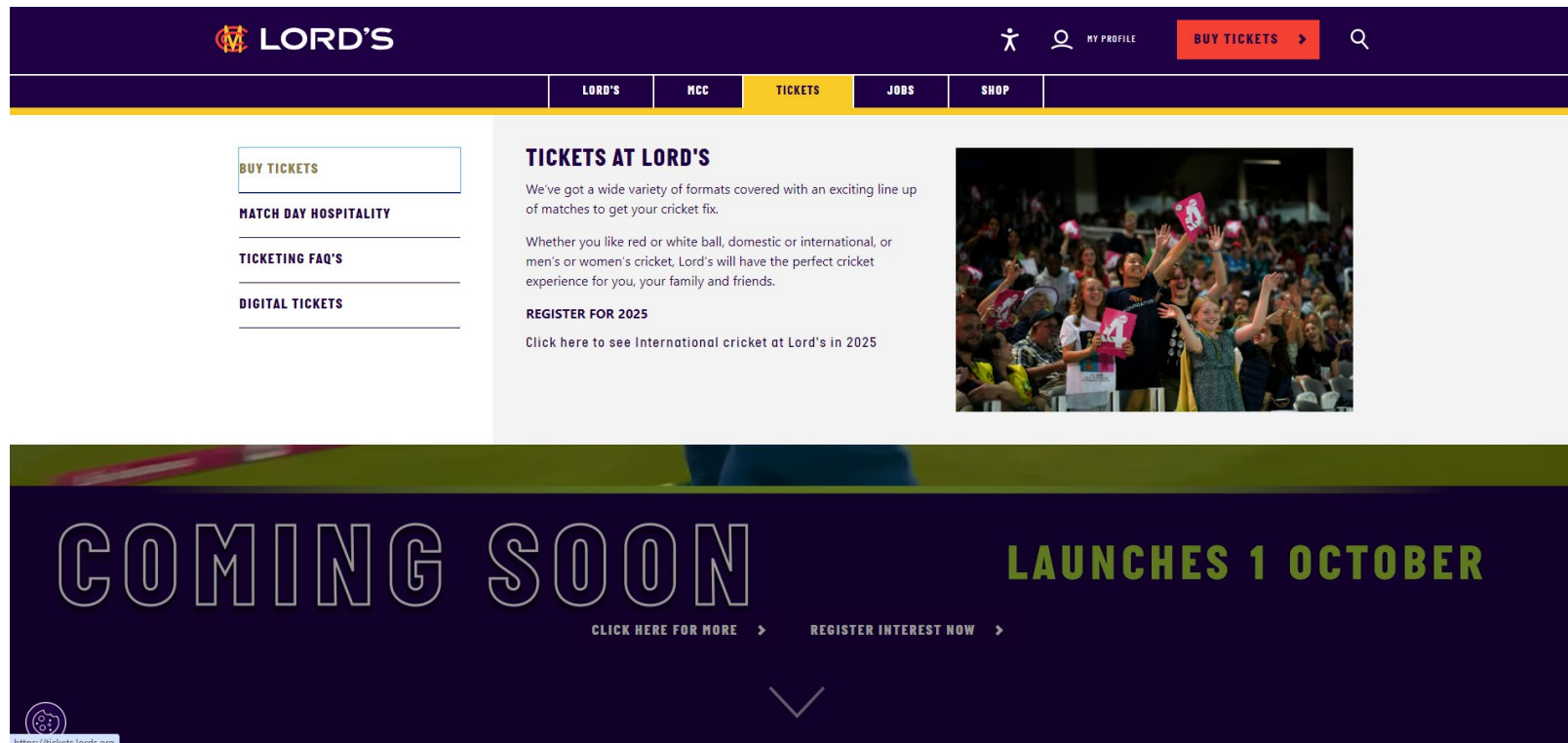
Once you have filled out the necessary details and selected your preferences, click 'Register' at bottom.

The screenshot shows a web browser window with the URL `login.lords.org/register?ReturnUrl=%2FSAML%2FSSOService%3FSAMLRequest%3DfZJT8lwFMW%252FytL3%252FekEBw2QIMRIgrlw9MEXU7Y7aNK1s7cD%252FPZuAxVM4PXmnnN%252BPbcD5IU2biyW7WEzwrQOrPpkHyEQQ%252BycB24QT%252FvuZ0wzVzOo3...`. The page is titled "Register | Lord's". The registration form includes the following fields and elements:

- A text input field for a name.
- A text input field labeled "Work telephone".
- A text input field labeled "Email address \*".
- A red error message: "Password must be at least 12 characters including upper-case (A-Z) and lower-case (a-z) letters."
- A text input field labeled "Password \*".
- A text input field labeled "Confirm password \*".
- Three checkboxes, all of which are checked:
  - "Please confirm that you have read and agree to abide by MCC's **Terms & Conditions**, **General Ground Regulations** and **Privacy Notice**."
  - "I would like to receive the Perfect Delivery monthly newsletter from MCC."
  - "I would like to receive ticketing news from Lord's Cricket Ground."
- A large yellow button labeled "REGISTER".
- A link below the button: "HAVE AN ACCOUNT? [CLICK TO LOGIN](#)".

The Windows taskbar at the bottom shows the search bar with "Type here to search", several application icons (Edge, File Explorer, Chrome, etc.), and the system clock displaying "11:54 15/01/2021".

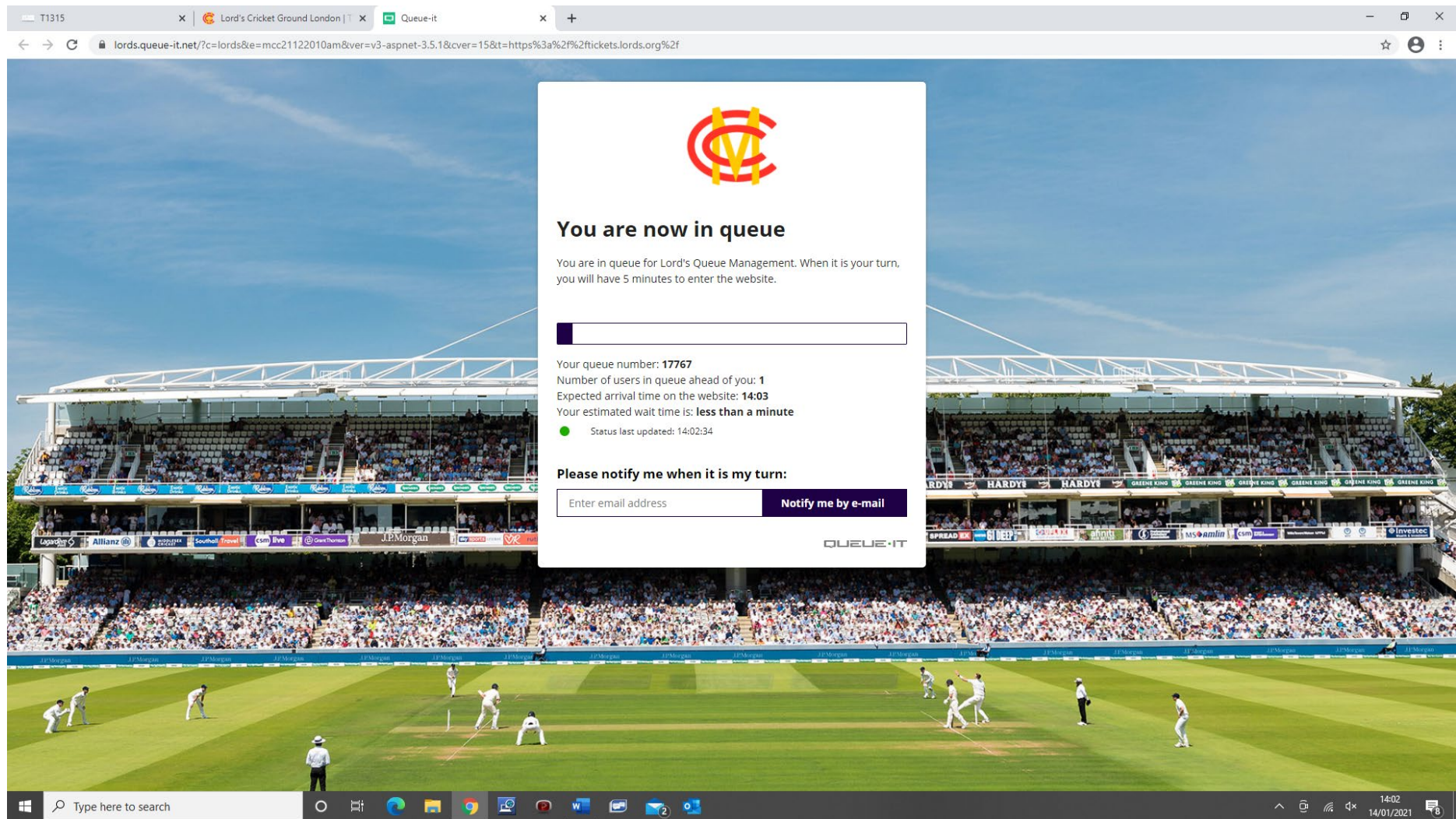
You will then be directed back to the homepage where you should see 'My Profile' in top right-hand corner.



You would also have received an email to confirm that you are registered however this will not detail your client reference number.

To find this, please click Tickets along the top toolbar and then select 'Buy Tickets'

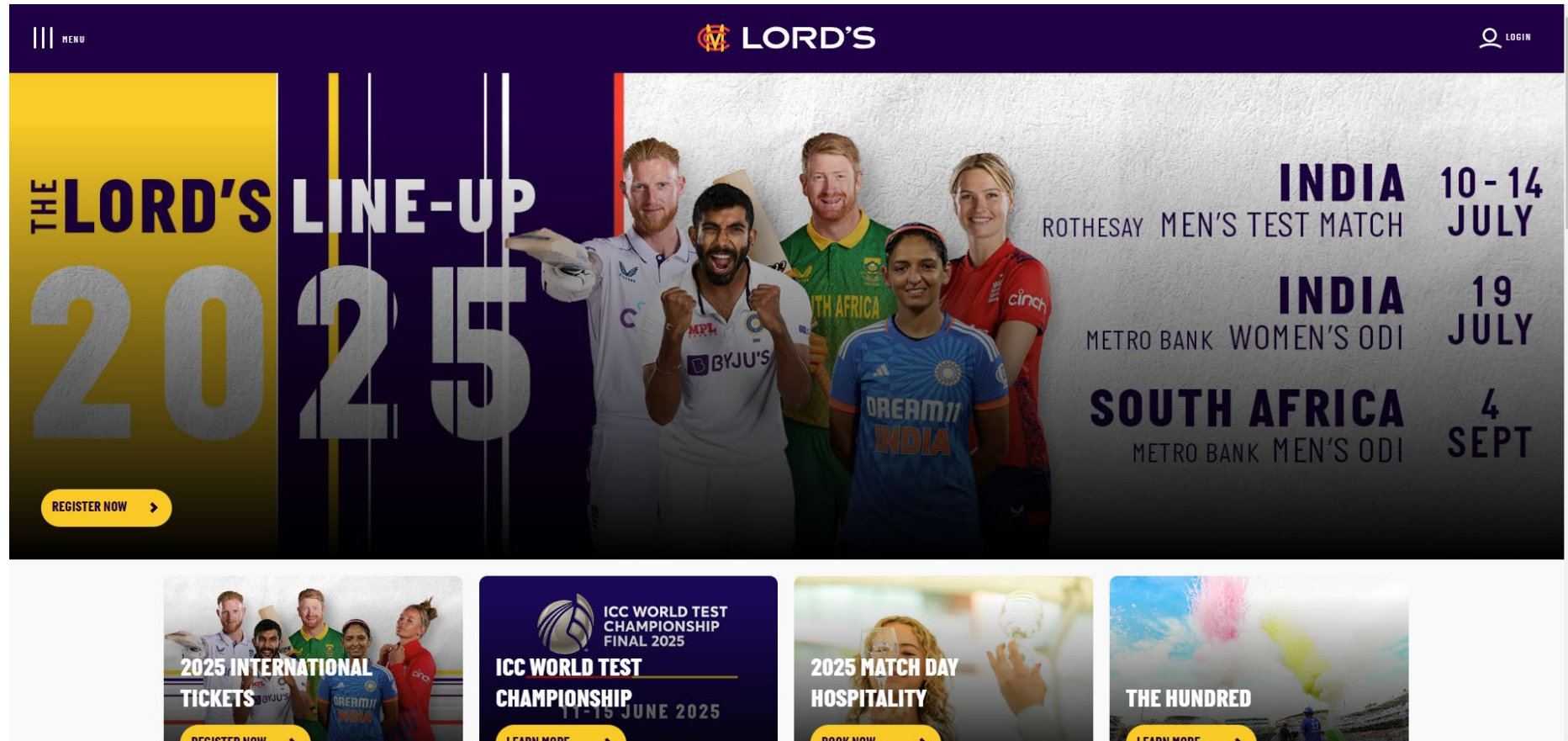
This will direct you through to the ticketing section of the website



You will then be placed in our virtual queue. This usually takes less than a minute when website is quiet but can take longer if there are tickets that have recently gone on sale.



You will then see this screen.




Before proceeding, press the 'Login' button again and this will transfer your login detail from lords.org onto the ticketing website.


The Login button will once again change to 'My Profile' indicating you are logged into the ticketing site.


Please hover over the 'My Profile' button and select 'Personal Details'.

The screenshot displays the Lord's Cricket Ground website. The main banner features the text "THE LORD'S LINE-UP 2025" in large, bold letters. Below this, a group of five cricket players are shown. To the right, there is a "MY PROFILE" button with a dropdown menu. The dropdown menu includes options: "UPDATE MY PREFERENCES", "PERSONAL DETAILS" (highlighted in yellow), "CREDIT CARDS", "BALLOTS", "HISTORY", and "LOGOUT". Below the main banner, there are four smaller promotional tiles: "2025 INTERNATIONAL TICKETS", "ICC WORLD TEST CHAMPIONSHIP FINAL 2025", "2025 MATCH DAY HOSPITALITY", and "THE HUNDRED". Each tile has a "LEARN MORE" button. A URL is visible at the bottom left: [https://tickets.lords.org/CrmDetails.aspx#eSRO\\_Crm\\_PersonalDetails](https://tickets.lords.org/CrmDetails.aspx#eSRO_Crm_PersonalDetails).

You will then be taken to the following screen containing your name and client reference number in brackets.

 MENU

 LORD'S

 MY PROFILE

LEE SPRIGGS [83916]

 Sign Out

Welcome

Credit Cards

Ballots

History

NEXT GAME/EVENT

No tickets found

MY PROFILE

Full Name

Spriggs, Lee

Email

Phone

Mobile

Fax

Company Name

Address

Edit

Preferences

MY FRIENDS & FAMILY

Immediate relatives are marked by a heart

Adding your Friends and Family here will make it easier to book seats together

Manage my relationships

Please note if you click the Edit Button, this is where you can change passwords, address, contact information etc for future reference