



NATIONAL PROGRAMMES OPERATIONAL CHANGES

Hi there,

Following the communication that was shared with you last week, we would like to provide some further information on kit delivery and the direct course booking function on Clubspark.

Courses starting before 10th May

To mitigate the number of participants affected by the ongoing challenges that we are facing, it is our recommendation that if logistics allow, all programmes starting before the 10th May are rescheduled for after 10th May. If it is not possible to reschedule, we would recommend that courses due to start before 10th May are cancelled.

If your club or centre would like to continue to run courses before 10th May, please note that new kit and equipment will not be available for participants or centres.

We apologise that this is contradictory to our ambitions to provide you with more flexibility and thank you for your patience whilst we continue to navigate the challenges.

Clubspark Booking Links

We have also made the decision to turn off the direct link booking functionality in Clubspark from today. We will be enabling this again after the priority launch date on 3rd April.

We are aware of the questions that will undoubtedly arise as a result of this disappointing announcement and as such, we will be sharing a full FAQ document with you next week.

The ECB Helpdesk and National Programmes Team are on hand to answer your questions, so please continue to contact the helpdesk [here](#).

Once again, thank you to all those who work so hard to provide National Programmes to children across the country, and thank you for your patience whilst we work to provide a full FAQ update.

The ECB National Programmes Team



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