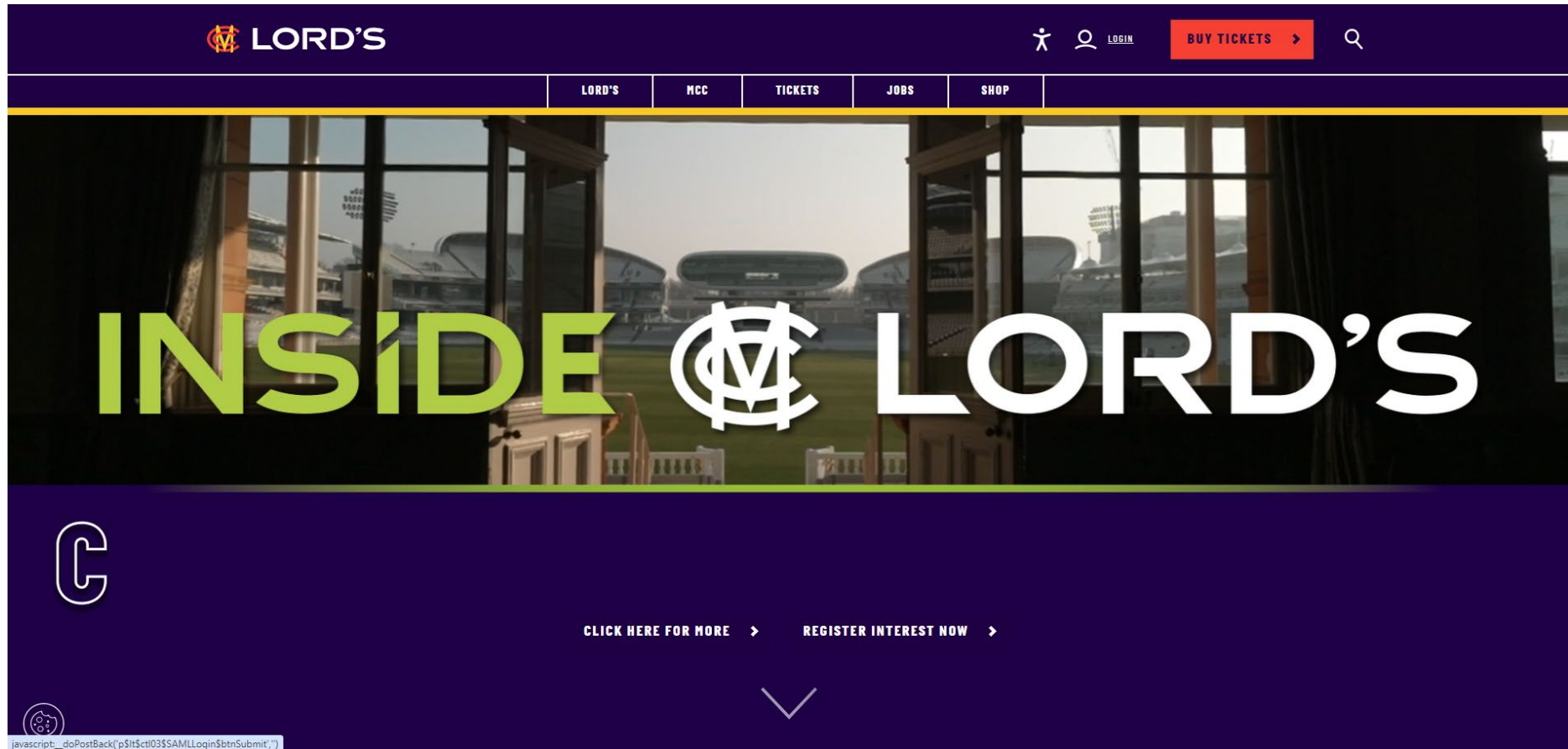


## Retrieving your Client Reference Number (Already Registered)

Go to lords.org and click 'Login' on the top right hand of the screen.



### ACCOUNT LOGIN

Please enter your email address and password to login.

**LOGIN**[RESET YOUR PASSWORD?](#)

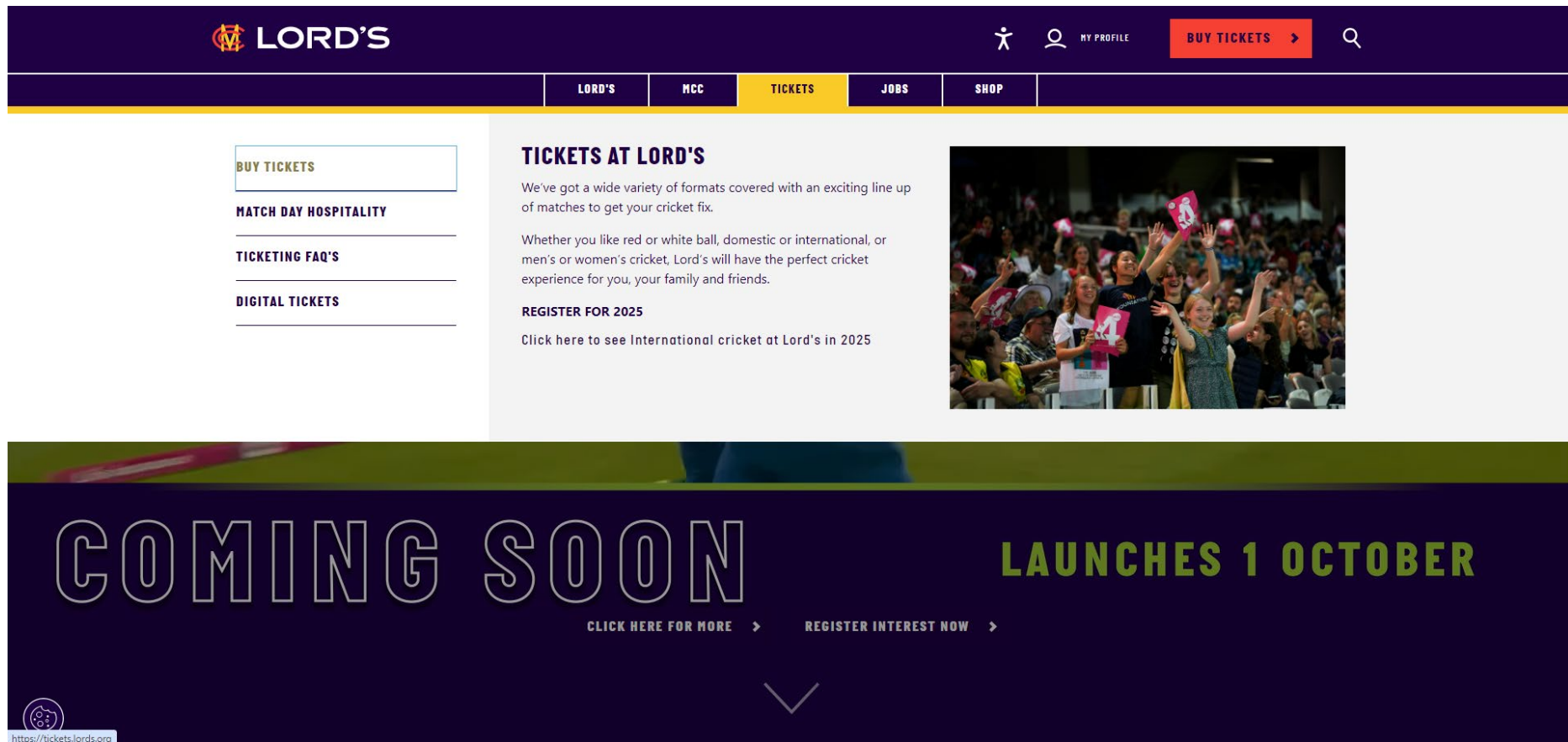
OR

### SETUP YOUR LORD'S ACCOUNT

**REGISTER**

Once you have entered your details, please click the 'Login' button.

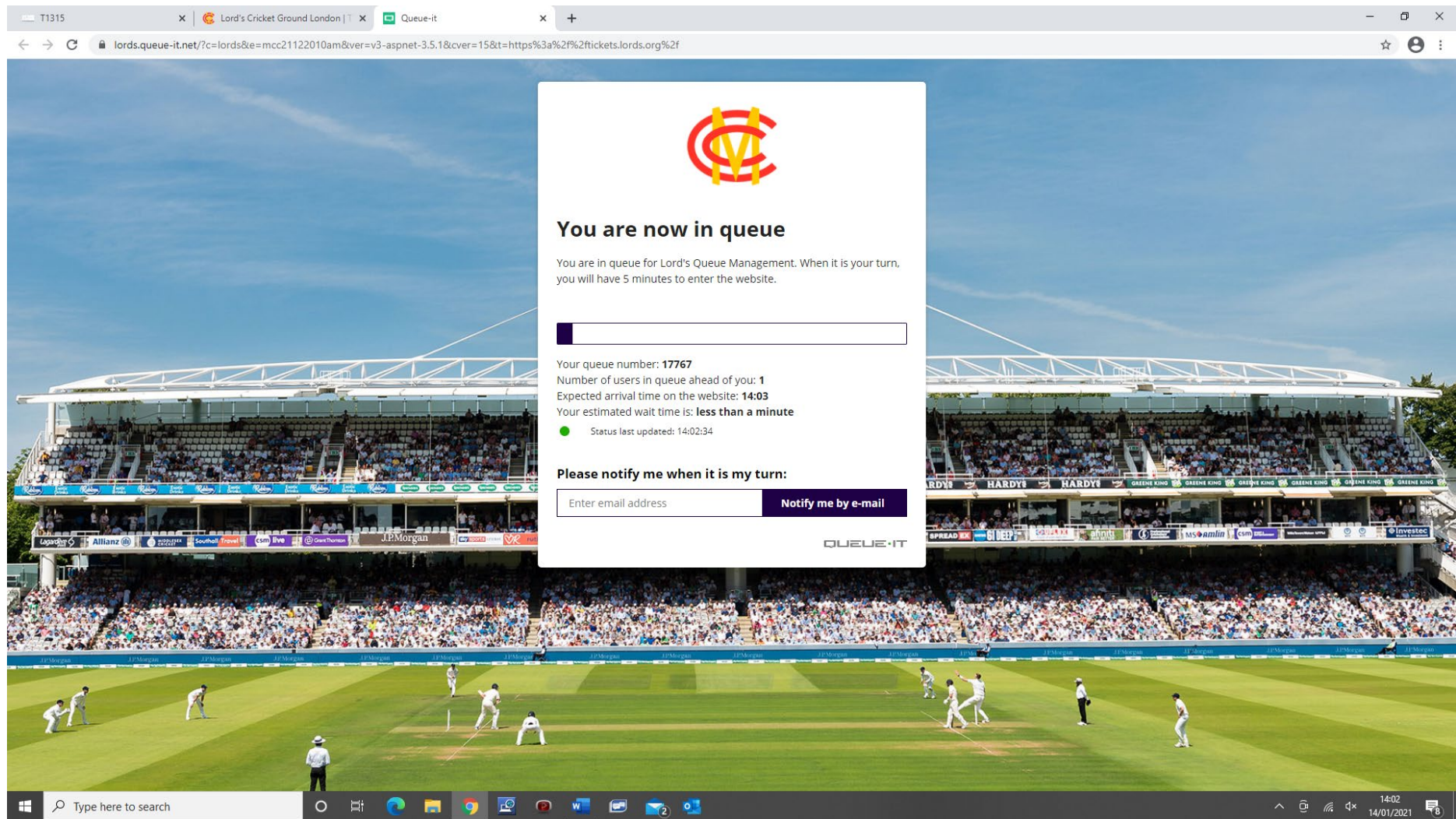
Should you be unable to login, please click the reset your password link which will send an email to the address registered with us. Please follow necessary steps and then login with your new password



Once logged in, you should see 'My Profile' in the top right-hand corner.

Please click Tickets along the top toolbar and then select 'Buy Tickets'

This will direct you through to the ticketing section of the website



You will then be placed in our virtual queue. This usually takes less than a minute when website is quiet but can take longer if there are tickets that have recently gone on sale.



You will then see this screen.

The screenshot displays the Lord's Cricket Ground website. The header features a purple navigation bar with a 'MENU' icon on the left, the 'LORD'S' logo in the center, and a 'LOGIN' button on the right. The main banner is titled 'THE LORD'S LINE-UP 2025' in large, bold letters. Below the title, a group of five cricket players is shown. To the right of the players, the following matches are listed:

Match	Date
INDIA vs SOUTH AFRICA ROTHESAY MEN'S TEST MATCH	10 - 14 JULY
INDIA vs SOUTH AFRICA METRO BANK WOMEN'S ODI	19 JULY
SOUTH AFRICA vs INDIA METRO BANK MEN'S ODI	4 SEPT

A 'REGISTER NOW' button is located at the bottom left of the banner. Below the banner, there are four smaller promotional tiles:

- 2025 INTERNATIONAL TICKETS**: Features the same group of players and a 'REGISTER NOW' button.
- ICC WORLD TEST CHAMPIONSHIP**: Includes the ICC logo and the text 'ICC WORLD TEST CHAMPIONSHIP FINAL 2025' and '11-19 JUNE 2025'. It has a 'LEARN MORE' button.
- 2025 MATCH DAY HOSPITALITY**: Shows a person holding a glass and a 'BOOK NOW' button.
- THE HUNDRED**: Features a person with colorful powder on their face and a 'LEARN MORE' button.


Before proceeding, press the 'Login' button again and this will transfer your login detail from lords.org onto the ticketing website.


The Login button will once again change to 'My Profile' indicating you are logged into the ticketing site.


Please hover over the 'My Profile' button and select 'Personal Details'.

The screenshot displays the Lord's Cricket Ground website. The main banner features the text 'THE LORD'S LINE-UP 2025' on the left and 'INDIA SOUTH AFRICA' on the right, with a central image of five cricket players. A 'REGISTER NOW' button is located in the bottom left of the banner. The top navigation bar includes a 'MENU' icon, the 'LORD'S' logo, and a 'MY PROFILE' button. A dropdown menu is open from the 'MY PROFILE' button, showing options: 'UPDATE MY PREFERENCES', 'PERSONAL DETAILS' (highlighted in yellow), 'CREDIT CARDS', 'BALLOTS', 'HISTORY', and 'LOGOUT'. Below the banner, there are four promotional tiles: '2025 INTERNATIONAL TICKETS', 'ICC WORLD TEST CHAMPIONSHIP FINAL 2025', '2025 MATCH DAY HOSPITALITY', and 'THE HUNDRED'. Each tile has a 'LEARN MORE' button. A URL is visible at the bottom left: [https://tickets.lords.org/CrmDetails.aspx#eSRO\\_Crm\\_PersonalDetails](https://tickets.lords.org/CrmDetails.aspx#eSRO_Crm_PersonalDetails).

You will then be taken to the following screen containing your name and client reference number in brackets.

 MENU

 LORD'S

 MY PROFILE

LEE SPRIGGS [83916]

 Sign Out

Welcome

Credit Cards

Ballots

History

NEXT GAME/EVENT

No tickets found

MY PROFILE

Full Name

Spriggs, Lee

Email

Phone

Mobile

Fax

Company Name

Address

Edit

Preferences

MY FRIENDS & FAMILY

Immediate relatives are marked by a heart

Adding your Friends and Family here will make it easier to book seats together

Manage my relationships

Please note if you click the Edit Button, this is where you can change passwords, address, contact information etc for future reference