



THE WHO

2023 UK TOUR WITH ORCHESTRA

HITS BACK!

PLUS SPECIAL GUESTS

UB40
featuring ALI CAMPBELL

23 JULY BRIGHTON & HOVE

THE **1ST CENTRAL** COUNTY GROUND, HOVE

The Who – FAQs

- WHEN** Sunday 23rd July 2023
- WHERE** The 1st Central County Ground, Hove BN3 3AN
- THE SHOW** *Legendary rock band The Who will be back on the road for their UK 2023 tour 'The Who Hits Back!' with a live orchestra. They will be playing in Hull, Edinburgh, London, Derby, Badminton, Durham, St Helens and Brighton from 6th-23rd July. Joining them will be UB40 featuring Ali Campbell across all shows except London & Edinburgh. The band are set to perform music from throughout their nearly 60-year career, including sections devoted to classic albums Tommy & Quadrophenia as well as other beloved Who songs.*
- Gates Open** 4:00pm (Hospitality Guests can arrive 30 minutes earlier at 3:30pm)
- Where do I buy Tickets?**
- Buy on-line at** www.robomagiclive.com
and authorised ticket agents
- [See Tickets](#)
- [Ticketek](#)
- [Ticketmaster](#)
- [AXS Tickets](#)
- [Gigantic](#)
- VIP TICKETS** The Who hospitality packages and VIP tickets come with many benefits such as private entry to the venue so you can skip the queues, access to an exclusive VIP lounge, premium seating, unrivalled stage views, as well as food and drink options. There's no better way to watch The Who and enjoy an unforgettable night of live music and entertainment
- Fan packages with premium seating, exclusive merchandise and other benefits can be purchased from [Seat Unique](#)



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Corporate Hospitality Tickets can only be purchased directly from Sussex Cricket on 01273 827100 or visit the [Sussex Cricket website](#) for more information

Ages All ages are welcome – see below for further details and advice.

Travel Big Green Coach will be operating a variety of routes to the venue. Please click [HERE](#) for details and to purchase coach travel.

ACCESSIBILITY TICKETS

Accessibility tickets can be purchased by calling See Tickets on 0800 086 2714

Ticket Despatch You will receive an email confirmation at the time of booking. THIS IS NOT YOUR TICKET. Your tickets will be sent to the same email address at a later date and no later than 4 weeks before the event.

If you do not receive a confirmation email, please contact the agent who you purchased your ticket(s) from.

REFUNDS/EXCHANGES

- We regret that exchanges and refunds are not available, except in the unlikely event that the concert is cancelled and an alternative date is not available. In this situation, the refund will be processed by the ticket provider, not the venue.

BUYING TICKETS ON THE DAY

- If there are tickets available, the Box Office at the venue will be open from 2:00pm on the day of the concert. Tickets will be priced higher on the day.

AGE RESTRICTIONS

- We advise that the event may not be suitable for young children, especially those under 2 years of age. However, if you do arrive with a non-ticketed child under 2 years old, please report to the box office where an attendant will provide a complimentary ticket. You will need to purchase a ticket for all children 2 years and older. Buggies may not be permitted. Necessary care bags will be permitted, but please be advised that additional security checks may take place.
- There are no child discounts.
- Under 16s must be accompanied by an adult 18+

Schedule

- Gates will open at 4:00pm



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- Hospitality Guests can arrive 30 minutes earlier at 3:30pm
- Please enter by the gates indicated on your tickets following the venue signage and/or instructions from the stewards. Your Block, Row and Seat number will be indicated on your ticket.
- Please allow plenty of time for your journey and for parking and transfer, as well as getting to your seat
- The concert will end at approximately 9:30pm

ENQUIRIES

- For any queries specifically relating to your ticket purchase and ticket delivery please contact the agent that you purchased from. This will be indicated on your confirmation email.
- For all other enquiries email enquiries@RoboMagicLive.com

RE-ENTRY

- The venue will be operating a no re-entry policy. Once you have entered the venue you cannot exit and re-enter

ACCESSIBILITY

- **ACCESSIBILITY TICKETS**
- Accessibility tickets can be purchased by calling See Tickets on 0800 086 2714
 - A complimentary carer ticket is available under certain circumstances and on provision of 'proof of disability'. Such proof shall include:
 - Receipt of Higher rate of Disability Living Allowance (mobility or care component)
 - Receipt of Enhanced rate PIP (Personal Independence Payment)
 - A personal letter from your GP explaining that support is required and why
 - For any further information please contact the ticket provider and not the venue
- **ASSISTANCE DOGS**
 - Assistance Dogs are allowed into the ground but please advise the venue at least seven days before the concert
 - Please ensure you purchase a ticket at the end of a row to allow your Assistance Dog to sit beside you
 - Due reference will be given to all aspects of safety and guidance from Guide Dogs for the Blind to ensure safety within the ground



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- **ACCESSIBLE TOILET FACILITIES**

- Accessible toilet facilities are available
- If you experience any problems with the use of the accessible toilets, please contact the nearest steward

TRAVELLING TO THE 1ST CENTRAL COUNTY GROUND

It is strongly recommended that you give yourselves ample time to get to this venue. The roads will be busy and road closures adjacent to The 1st Central County Ground might be in place both before and after the event

Parking

- There is no parking at The 1st Central County Ground for this concert
- There is a public car park, Norton Road Car Park (BN3 3BE), located a short walk west of the 1st Central County Ground opposite Hove Town Hall (charges apply between 8am and 8pm)
- There is on-street parking, although this is very limited due to residents permit parking
- For further information please go to www.brighton-hove.gov.uk/parking/paid-parking/norton-road-car-park

By Coach

- Big Green Coach is the official carbon neutral travel partner for The Who UK tour. Click [here](#) for details and to book coach travel

By Train

- Hove Railway Station is a ten-minute walk to the ground (800m)
- Leave the station and head South on Goldstone Villas, at the bottom of the road turn left onto Eaton Road. Cross over The Drive, continuing along Eaton Road. The 1st Central County Ground will appear on your left hand side
- Brighton Railway Station is approximately a twenty-minute walk from the ground (1,600m)
- There are regular rail services from Brighton Station to Hove Station
- There is also a taxi rank located just outside Brighton Station, together with a bus terminus (please see bus details below)

By Bus



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- The Number 7 bus runs past the North (Cromwell Road) end of the ground with several stops near the ground. This service is the George Street, Hove to Brighton Marina service and serves both Hove and Brighton Rail Stations. This bus runs approximately every 10 minutes
- The 21 & 21A Brighton Marina to Goldstone Valley service stops outside the main entrance to the ground; these are less frequent but do run through the central Hove and Brighton areas
- Several buses stop at Palmeira Square which is just 280m from the ground
- For up-to-date information on these services and for detailed route map information please visit www.buses.co.uk

IS THE CONCERT SEATED?

- Yes, the concert is fully seated
- Please be aware that people may stand up around you within the seats
- Please note the pitch / floor seating is not tiered

IS THE CONCERT OUTDOORS?

- Yes

IF IT RAINS WILL THE CONCERT STILL GO AHEAD?

- Yes, the concert will go ahead in the rain so please come prepared
- Please bring clothing appropriate to expected weather conditions
- Please note that there will NOT be a luggage storage or cloakroom facility at the venue

SUPPORT

- Yes, there will be a support act. Please check listings for details

CAN I BRING A BAG?

- Yes, but only one small bag (no bigger than A5 size) per person
- Please note there will be no bag drop facilities at this event
- All bags are subject to search so please avoid bringing one if you can as this will speed up your entry to the concert

CAN I BUY OFFICIAL MERCHANDISE?



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- Yes, official merchandise will be available to purchase within the venue
- Do avoid unlicensed traders outside of the venue offering inferior goods
- The 1st Central County Ground is a cashless venue – all transactions will be via card

FIRST AID

- There are first aid facilities on site, and a designated first aid team will be available should you require any assistance

FOOD & DRINK

- Food and drink are not permitted to be brought into the venue
- You may bring one small, sealed plastic bottle of water per person, max 500ml
- If you have a medical condition such as diabetes, then a doctor's note will permit diet-specific food and drink only
- A range of food and drink will be available to purchase at the venue
- The 1st Central County Ground is a cashless venue – all transactions will be via card

PHOTOGRAPHY

- Please do not bring professional audio/visual recording equipment as these will not be permitted within the venue
- Filming and flash photography is prohibited during the concert
- Any cameras that are deemed 'professional' will be confiscated until the end of the concert

DO'S

- Do keep your belongings with you at all times
- Do allow ample time to take advantage of the toilet facilities
- Do bring clothing appropriate to the weather conditions
- Do put any rubbish in the bins provided for you
- Do look out for official vendors and concessions stalls
- Do avoid unlicensed traders outside of the venue offering inferior goods
- Do report anything suspicious to a member of staff
- Do tune into local radio & check social media for the latest travel updates

DON'TS

- Don't bring food or drink (except one small, 500ml sealed plastic water bottle) into the venue
- Don't arrive with any form of professional audio or visual recording equipment. There will be security checks in place and items may be confiscated if necessary



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- Don't bring large bags

PROHIBITED ITEMS

- Airhorns or other loud instruments
- Alcohol
- Animals/pets (service animals permitted)
- Any item which could be used as a weapon and/or compromise public safety
- Audio recording devices
- Bottles
- Canes (mobility canes are permitted)
- Cans
- Dangerous or hazardous items
- Drones
- Drugs and drug paraphernalia
- Fireworks, including sparklers
- Flares
- Flammables
- Food
- Glass vessels
- Knives
- Laser devices
- Poles
- Professional cameras or video recording equipment
- Promotional items (including flyers, samples, giveaways)
- Sharp objects such as knives or scissors
- Selfie sticks/tripods
- Smoke bombs, canisters or similar
- Torches
- Weapons of any kind (including replicas)
- All items will be confiscated and may be passed to the Police to deal with further
- Any person in possession of such items will be refused entry to the ground

SECURITY

- Your bags will be checked and you may be subject to a search on entry to the ground. This is for everyone's safety and we ask that you remain patient and co-operate with security staff
- We search everyone entering the venue and employ a range of other security measures in and around the site, some of which may not be visible



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- Each member of staff is here to ensure your comfort and safety. They have all been briefed to keep an eye open for anything unusual
- Please arrive in good time as our enhanced security measures may mean that it might take a little longer to get into the venue
- In order to make the screening process go as smoothly as possible, please keep all personal items to a minimum. Only small handbags and shoulder bags (no bigger than A5 size) will be allowed into the venue
- Please note that there will NOT be a luggage storage or cloakroom facility at the venue
- The use of threatening behaviour, foul or abusive language is strictly forbidden and will result in arrest and/or ejection from the Ground
- Racial, homophobic or discriminatory abuse is strictly forbidden and will result in arrest and/or ejection from the Ground

SMOKING

- Smoking is not permitted in any seated areas. It is permitted in the outer arena in designated smoking areas

TOILETS

- All customers have easy access to toilet facilities and there are wheelchair accessible toilets

UMBRELLAS

- Umbrellas are not permitted